

Event Details

This event was held in the South East Region (SER) and involved partners from the Crowley, Kiowa, Otero, Bent, Prowers and Baca County Public Health, Emergency Management and Road and Bridge Departments. The following deliverables were met through this event:

- **Regional IMS Train the Trainer (Deliverable #17):** IMS training was conducted with SER Regional Staff from 0900-1000 on 2 March 2016.
- **Regional to Local IMS Training (Deliverable #18):** We provided assistance to SER Regional Staff in face-to-face IMS training of local staff from 1000-1100 on 2 March 2016.
- **RTP/LTP MCM Distribution Drill (Deliverable #24):** An RTP MCM distribution drill was performed at the SER RTP from 1200-1300 on 2 March 2016.

Other noteworthy details about this event include:

- The entire training was conducted in the RTP and included key decision makers from all levels of the supply chain/response system.
- Some attendees were entirely new to MCM operations in Colorado. This afforded an opportunity to provide them truncated training about Colorado's operations and systems.

Successes

The following achievements we noted by our staff during and reflect on the region's level of proficiency.

- **Demonstrated IMS Proficiency:** Regional and local staff both demonstrated proficiency in the Excel/IMS portion of the event.
- **Coordination Between Partners:** The relationship between partners was strong. This was particularly noted between the local and regional public health staff AND the regional staff with the RTP.
- **RTP Operations:** SER's RTP staff performed exceptionally well in all facets of the training and exercise. They are highly knowledgeable, competent and capable of meeting all operational requirements during a response event.

Opportunities

The following opportunities to refine/optimize plans and processes were identified during the event.

- **Tracking of Regional Logins/Passwords:** As with all events, the infrequency of utilizing the IMS created some difficulties logging into the system. This is complicated by the IMS's requirement that passwords be reset every 90 days. This theme is common across the state, and SER staff should not feel any dismay in the login challenges. SER regional staff already addressed the need to more closely manage the unique IMS login during the event.
- **Regional Inventory Staff IMS Practice:** Because the computer-based IMS requires a variety of unique user activities for functionality, inventory staff should practice with the IMS more often to maintain proficiency. This is by no means a reflection on the staff, rather the complexity of the system requires frequent utilization to avoid 'forgetting' its quirks.

Follow On

As part of our commitment to support preparedness throughout the state, our team will assist the region with the following activities after this event:

- **Assistance in Further Push/Pull Planning Activities:** SER currently determines if MCM will be “pushed” or “pulled” based upon each situation. This highly flexible plan will likely work well for them due to their exceptional partnerships. In the event that SER staff needs any further information in exploring either push and pull operations, we offer our expertise as needed.

Conclusion

This event allowed regional and local partners to demonstrate, and continue to solidify, their medical countermeasure management plans and operational proficiencies. We are pleased to report that both Regional and local partners were committed to performing well in these exercises and real world event. It is our hope that through this drill, the identification of successes/opportunities, and our continued support the regional and local partners in attendance will be best prepared to care for their citizens in an emergency.

Signed,



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